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**MILWAUKEE COUNTY EMS  
OPERATIONAL POLICY  
EMS COMMUNICATIONS  
NOTIFICATION**

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**POLICY:** Upon dispatch, a unit staffed as a dedicated ALS or as an ALS/BLS unit will contact the Milwaukee County EMS Communications Center by radio. Contact with medical control is to be made for medical orders not covered by protocol.

Paramedics may request medical control for advice in unusual circumstances e.g. refusal of care/transport, or when uncomfortable with or unsure of treatment options. ALS or ALS/BLS units transporting a patient without on-line medical control will provide appropriate medical information about the patient to the Communications Center for relay to the receiving facility. When paramedics need medical control or are ready to provide a report during transport, a frequency should be requested.

The ALS or ALS/BLS unit will notify the Communications Center of the disposition of the call, the patient's report number and primary working assessment for every patient assessed, regardless of transport disposition.

ALS or ALS/BLS units responding to a fire call or potential mass casualty incident will notify the Communications Center and remain on the call-in channel unless otherwise directed by a communicator. If three or more ALS or ALS/BLS units are dispatched to a single event, one of the paramedics on scene will be designated to contact EMS Communications with the following information:

- Type of incident
- Location of incident
- # and severity of injuries
- ALS or ALS/BLS units on scene
- The designated unit personnel will provide updates at regular 15-minutes intervals, if only to report no change in situation status.

